



# Cloud communications for a new world of business

Transform the way you do business by lowering IT and administrative costs, unifying all employees and sites, enabling employee mobility and ensuring business continuity.

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**Cloud-based phone system** with hundreds of features and unlimited calling

**Company-wide chat and mobile applications**, including SMS messaging

**Video and audio conferencing** with web collaboration tools

**Optional contact center application** that provides inbound calling, queuing, routing, recording and analytics (ideal for up to 500 agents)

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**Gartner**

Windstream recognized in the 2020 Gartner, Magic Quadrant for Unified Communications as a Service, Worldwide, Rafael Benitez, Megan Fernandez, Daniel O'Connell, Christopher Trueman, Pankil Sheth, 12 November 2020.

## Why OfficeSuite UC?

OfficeSuite UC® is an award-winning Unified Communications as a Service (UCaaS) platform that combines business calls, faxes, messages and meetings in the cloud with unparalleled security. OfficeSuite UC offers a simple pay-as-you-go model with no heavy upfront investment that is ideal for businesses of all sizes, from small businesses all the way to enterprises of up to 20,000 users.

## One unified communications solution that meets all your needs

- Unifies all employees and sites within a single, centrally managed system
- Runs on the network of your choice (Kinetic Business or another provider)
- Enables anytime, anywhere access from any device
- Provides access to phone features such as calls, chat and SMS text messaging via a secure and fully hosted system
- Improves collaboration with OfficeSuite HD Meeting video conferencing
- Integrates with popular 3rd party applications via our standards-based API
- Offers a single pane of glass approach for admin management and end-user feature management
- Reduces reliance on help desk support

## Transform the way you do business

### Unify All Employees and Sites

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- Leverage a single system for your entire organization
  - Maximize business resources while eliminating expensive on-premises equipment
  - Administer changes easily for every employee and location from a single online portal
  - Leverage features and extension dialing across all locations
  - Search and click-to-call colleagues within a single online directory
  - Avoid the need for multiple user names and passwords with single sign-on
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### Let Business Take Place Everywhere

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- Increase productivity by enabling employees to work from anywhere
  - Get business calls, faxes and emails on any device
  - Meet face-to-face and collaborate on any project in real-time via video conference
  - Access and manage everything you need securely online from anywhere
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### Avoid Disasters and Ensure Business Continuity

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- Secure everything in the cloud, not on the phone itself
  - Reroute calls, set emergency overrides and access all communications features even if your physical location is unable to open
  - Quickly and easily manage any feature or setting remotely
  - Use any device to make calls, check voicemail, fax, chat or video conference
  - Meet face-to-face and collaborate with clients in real time from anywhere
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To learn more about Kinetic Business, visit [kineticbusiness.com](http://kineticbusiness.com)

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